

# *Certificate of Attendance*

The Cleveland, Ohio Chapter of the American Society of Heating Refrigerating and Air Conditioning Engineers (ASHRAE) presents this certificate to

**Mark Banas**

for attendance of “How to Communicate Technically in a Professional World with Technical Information”  
on May 15th, 2017

Presented By: Douglas F. Zentz  
Associate Professor  
Ferris State University

This seminar provides 1.0 Hour of Continuing Professional Development (1.0 CPD) relating to HVAC technology and industry education.

Meeting time: 5:00 PM – 8:00 PM

Scott Dusenbury  
President  
ASHRAE - Cleveland Chapter



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